1 UNITED STATES DISTRICT COURT 2 EASTERN DISTRICT OF MICHIGAN 3 DONNA WINCHESTER, 4 Plaintiff, 5 6 **Case No.:** v. 7 BLUESTEM BRANDS INC. d/b/a **Jury Trial Demanded** 8 FINGERHUT, 9 Defendant. 10 11 **COMPLAINT** 12 DONNA WINCHESTER ("Plaintiff"), by and through her attorneys, 13 KIMMEL & SILVERMAN, P.C., alleges the following against BLUESTEM 14 15 BRANDS INC. d/b/a FINGERHUT ("Defendant"): 16 INTRODUCTION 17 Plaintiff's Complaint is based on the Telephone Consumer Protection 1. 18 Act ("TCPA"), 47 U.S.C. §227 et seq. ("TCPA,"). 19 20 **JURISDICTION AND VENUE** 21 Jurisdiction of this Court arises pursuant to 28 U.S.C. § 1331. See 2. 22 Mims v. Arrow Fin. Services, LLC, 132 S. Ct. 740, 747, 181 L. Ed. 2d 881 (2012). 23 3. Defendant conducts business in the State of Michigan and as such, 24 25 personal jurisdiction is established.

4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

PARTIES

- 5. Plaintiff is a natural person residing in Detroit, Michigan 48205.
- 6. Plaintiff is a "person" as that term is defined by 47 U.S.C. § 153(39).
- 7. Defendant is a corporation with its principal place of business located at 7075 Flying Cloud Drive, Eden Prairie, MN, 55344.
 - 8. Defendant is a "person" as that term is defined by 47 U.S.C. §153(39).
- 9. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

- 10. Plaintiff has a cellular telephone number.
- 11. Plaintiff has only used this phone as a cellular telephone.
- 12. Beginning in and around October 2015 and continuing through January 2017, Defendant called Plaintiff on her cellular telephone on a repetitive and continuous basis.
- 13. Plaintiff knew Defendant was calling her because she spoke to female callers from this company who identified their company name as Defendant's.

- 14. When contacting Plaintiff on her cellular telephone, Defendant used an automatic telephone dialing system and automatic and/or pre-recorded messages.
- 15. Plaintiff knew Defendant was utilizing an automatic telephone dialing system as each call began with a noticeable delay or pause prior to a representative speaking with Plaintiff.
- 16. Defendant's telephone calls were not made for "emergency purposes" as Defendant called in regards to a collection of a debt.
- 17. Desiring to stop these repeated and unwanted calls, Plaintiff requested that these calls stop immediately in October 2015 shortly after the calls began.
- 18. However, Defendant failed to restrict its calls to Plaintiff's cellular telephone number and continued to call Plaintiff.
- 19. Once Defendant knew its calls were unwanted any further calls served no lawful purpose.

COUNT I DEFENDANT VIOLATED THE TELEPHONE CONSUMER PROTECTION ACT

20. Plaintiff incorporates the forgoing paragraphs as though the same were set forth at length herein.

- 21. Defendant initiated multiple automated telephone calls to Plaintiff's cellular telephone using a prerecorded voice.
- 22. Defendant initiated these automated calls to Plaintiff using an automatic telephone dialing system.
 - 23. Defendant's calls to Plaintiff were not made for emergency purposes.
- 24. Defendant's calls to Plaintiff after she revoked consent in October 2015 were not made with Plaintiff's prior express consent.
- 25. Defendant's acts as described above were done with malicious, intentional, willful, reckless, wanton and negligent disregard for Plaintiff's rights under the law and with the purpose of harassing Plaintiff.
- 26. The acts and/or omissions of Defendant were done unfairly, unlawfully, intentionally, deceptively and fraudulently and absent bona fide error, lawful right, legal defense, legal justification or legal excuse.
- 27. As a result of the above violations of the TCPA, Plaintiff has suffered the losses and damages as set forth above entitling Plaintiff to an award of statutory, actual and trebles damages.

WHEREFORE, Plaintiff, DONNA WINCHESTER, respectfully prays for judgment as follows:

- a. All actual damages suffered pursuant to 47 U.S.C. §227(b)(3)(A);
- b. Statutory damages of \$500.00 per violative telephone call pursuant to 47 U.S.C. §227(b)(3)(B);
- c. Treble damages of \$1,500 per violative telephone call pursuant to 47 U.S.C. §227(b)(3);
- d. Injunctive relief pursuant to 47 U.S.C. §227(b)(3); and
- e. Any other relief deemed appropriate by this Honorable Court

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, DONNA WINCHESTER, demands a jury trial in this case.

RESPECTFULLY SUBMITTED, DATED: June 16, 2017 KIMMEL & SILVERMAN, P.C. By: /s/ Amy L. Bennecoff Ginsburg Amy L. Bennecoff Ginsburg 30 East Butler Pike Ambler, Pennsylvania 19002 Phone: (215) 540-8888 Facsimile: (877) 788-2864 Email: aginsburg@creditlaw.com Attorney for Plaintiff